

Drew Douglass

Senior Developer & Architect



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St. Louis, US

SUMMARY

10+ years experienced & result oriented web developer skilled in leading the development of multiple commercially successful products from scratch. Proficient at implementing core front end development tasks including 3rd party API integrations, REST API Development, website maintenance etc. Passion to always be learning and knowing there is so much I don't know. Run a successful web development LLC on the weekends to keep up with the latest development trends. I also love creating automation tools and software to increase efficiency in all areas of life and work. Lover of dogs, hockey, and my family.

KEY SKILLS

- Product/Web Development • Backend Integrations • 3rd Party API Integration • Front End Polish/Animations • Focus on Mobile Responsiveness
- Architecture Design • REST API • Automation with Python & Bash • Team Management • E-Commerce Integration

Technical Skills

- **Programming Languages:** PHP, Python, Ruby, Bash, Node/JavaScript
- **Web Development:** HTML5, CSS,

PROFESSIONAL EXPERIENCE

Senior Developer & Architect

Jun '17 - Present

Ungerboeck Software International

O'Fallon, US

Management software for venues, exhibitions, trade shows, and conferences. True business software for the events business. Financials, Sales CRM, EMS & more.

Daily Tasks

- Stand up with development team members.
- Working closely with clients to develop integration strategy with Ungerboeck Software.
- Collaborating with back-end developers on created REST based APIs for our front end developers to hit and use to create dynamic and amazing websites.
- Developing websites in general, using a multitude of programming languages and/or CMS's

Product Development

- Took initiative and created the first business use case for what we now call the "**Ungerboeck Hub**" a web product now being integrated into our core software. Built out a prototype using CodeIgniter and some JavaScript for the developers to go off of.
- **Successfully delivered** ~100s of websites/integrations and client projects with fantastic results.
- **Requirement Gathering:** Continuously analyzing user behavior and running multiple strategy calls to ensure the client is receiving exactly what they need.
- **Planning:** Creating a timeline of the feature set broken out into a cost benefit outline in Excel.
- **Development & Deployment:** Executing & monitoring the development, testing and deployment of the various features on time.
- **Marketing:** Volunteered my time to assist the marketing team in creating beautiful promotions and web pages for new software versions.

Team Management

- Employing **GIT/GitHub** for Version Control to manage the team and our repositories easily. Eliminated sending files through email and setup company Dropbox usage and Teams (Microsofts version of Slack).
- Conducting code reviews to learn from one another and find areas we can improve on.
- Responsible for the **hiring** of 2 members of our development team.

Web Developer

Sep '16 - Jun '17

Ungerboeck Software International

O'Fallon, US

Management software for venues, exhibitions, trade shows, and conferences. True business software for the events business. Financials, Sales CRM, EMS & more.

Freelance Web Dev Business

Sep '09 - Present

SparkyCode LLC

St Peters, US

SparkyCode LLC is a sole proprietorship focused on web development & software services.

SparkyCode LLC is my business I run on the weekends, born out of a passion for web development and a desire to learn new technologies. SparkyCode allows me to work on small to medium sized projects and learn a new technology stack as I go.


JavaScript/jQuery/Vue.js/React, WordPress, Adobe CS, Joomla

- **Database:** MySQL
- **Web/Application Servers:** Apache & NGINX, MAMP/WAMP for local dev.
- **Tools:** Sublime Text, Atom, Visual Studio Code, HyperTerm, NPM/Yarn, Gulp/Grunt

Recognitions

- **Co-Founder of the first STL CodePen meet up.**
 - **Received the KSDK "Do The Right Thing Award"**
 - **Speaker at Future Insights web development conference.**
 - **Speaker at Ungerboeck Software International Conference.**
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Web Developer

 Nov '14 - Sep '16

Atomicdust

St. Louis, US

Atomicdust is a branding, interactive and marketing agency in St. Louis, MO. We offer expertise in brand strategy, social media, print and web design.

I help make awesome and useful websites for companies all over the world using the following: WordPress, HTML(5), CSS, PHP, Javascript/jQuery, HTML Emails, LESS/SASS, MySQL, Photoshop, Illustrator, Bash, Python.

Senior Project & Development Manager

 Jan '13 - Nov '14

CopterLabs

Portland, US

CopterLabs is a web based startup that provides custom websites and integrations to clients.

I work with WordPress codebases and developers everyday, often tweaking or helping out where needed in the codebase. This work involves using Photoshop & Illustrator, numerous IDEs, Git, JavaScript/jQuery, HTML, etc. Daily tasks involve managing small development teams, communicating directly with clients via numerous CRMs and ticketing systems, including Basecamp and Zendesk. I directly oversee the quality control process on all WordPress websites. In addition, I'm involved with the markup, codebase, and deploy of all of our WordPress projects. Numerous customer service skills required for potential client bids, projects, and websites. Sysadmin and overall web dev experience gained daily from running hundreds of clients sites, servers, and projects.

Senior Web Developer

 Sep '09 - Jan '13

CopterLabs

Portland, US

CopterLabs is a web based startup that provides custom websites and integrations to clients.

Part time web developer at CopterLabs doing custom development work for small to medium sized companies.

Support Team Manager at Envato

 Sep '10 - Jan '13


Envato

Melbourne, Aus

Envato is a leading theme and template website company known for sites such as ThemeForest, Envato Elements, and Envato Market.

Involved the day to day running of the support system and team members at Envato. Scheduling, analytics, overview of technical support and customer service, community interaction were all just a fraction of my tasks and skills. Helped drastically improve overall customer response times and practices by implementing pre- defined responses, ticket routing and prioritization, and implemented support via Twitter so users could get instant responses instead of filling out a ticket and waiting.

Support Team Assist Lead

 Sep '09 - Sep '10

Envato


Melbourne, Aus

Envato is a leading theme and template website company known for sites such as ThemeForest, Envato Elements, and Envato Market.

Heavily customer service based role with a focus on team leadership. Worked extensively with ticketing systems and millions of customers. Facilitated the training and support of other support team members. I took initiative of creating a better customer support experience by creating custom screencasts in my free time for issues I noticed were coming in frequently. Many of these are still used and referenced by thousands of the Envato community for answers to their questions. I also created the Envato Community podcast to further engage users and customers, which was a great success. Moved to Support Team Manager above after a little over a year, see listing above.

EDUCATION

Columbia College

 Aug '06 - May '10

Columbia, US

Recommendation

Jason Lengstorf - Senior Developer at IBM.

Drew is one of those people you can always count on to show up curious, driven, and ready to push for the best possible result. I worked hard to steal Drew away from his previous role and hire him at Copter Labs, and couldn't have been happier with his work. Drew is also an excellent person to have on your team for morale: he's quick with a smile or an encouraging word, and he puts in the effort to raise up the people around him. I highly recommend Drew — he'll make an excellent addition to your team.

Recommendation

Tim Giesekeing- Senior Developer at Atomicdust

I had the pleasure of working with Drew at Atomicdust for a couple years. In addition to having good skills in both front-end and back-end development, Drew also worked well with our clients. He understood what they were looking for and how to communicate well. Drew was a dependable coworker who you could count on to get the job done properly.

Recommendation

Ken Earley - Senior Copywriter at Momentum Worldwide.

When it comes to coding and development, Drew is a true professional who takes his craft seriously. I've had the pleasure of working with him on numerous websites, and the results are always far and above the standard. I honestly can't recommend him enough. Today, there are plenty of people who know their way around CSS and PHP. With Drew, you have the chance to work together and achieve award-winning results. While he knows the deep technical side of the web, he also understands that great development is about users. If you're looking for someone to think through all the details and push your project or website to be the best it can be, Drew is it. From security and backend functionality to aesthetics and front-end usability, he gets things done the right way. No matter your project, I'd trust Drew to get it done.
